

Seasonal Survival Guide

Gift-wrapped tips and tricks to give your teams a happy, healthy holiday season

Some 40% of hospitality businesses are reducing their opening hours because of staff shortages. To help you avoid a staffing nightmare before Christmas, we've wrapped up everything you need to keep your teams happy, motivated and coming back 'til January.

Top up the training

It's easy to forget about training over Christmas, but offering people more responsibility and a clear progression path can really improve employee satisfaction and retention.



DON'T FEEL THEY HAVE CLEAR PROGRESSION IN THEIR JOB

which is contributing to many leaving their roles - or the industry altogether.

Read how one restaurant owner uses training to keep her team sharp and engaged

[Unwrap more](#)

Festive forecasting

So think about scheduling ahead so your staff can plan their Christmas season better.

HOSPITALITY WORKERS



currently get less than a week's notice of their next shift pattern.



say more advanced planning through smarter rotas would improve their wellbeing.

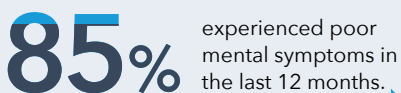
This leads to missed shifts and high staff turnover, which just isn't an option during the Christmas rush.

For a deeper dive into scheduling ahead for Christmas, check out our article on preparing for the holiday rush.

[Unwrap more](#)

Festive cheer(?)

Christmas isn't always the most wonderful time of the year for hospitality workers.



So it's vital you keep checking in throughout this season.

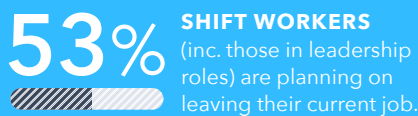
36% of workers want better access to mental health support, so make sure your team knows they can come to you with problems or concerns. And don't forget that a little recognition and reward go a long way - especially at this time of year.

Get more holiday tips for staff morale here

[Unwrap more](#)

Sleigh your stress

There's no denying it - Christmas can be a stressful time, for managers and senior staff just as much as anyone else.



So make sure you're finding the right balance for yourself this year, as well as your staff. Scheduling ahead can help with this, giving you some much-needed structure in a hectic few weeks.

5 lessons on managing festive stress

[Unwrap more](#)

When the party's over

Once January hits, congratulations! You've made it. It's time to celebrate with your teams, and take a look back over this year's holiday season.



So include feedback from your teams when reviewing how things went. You'll be better prepared for next year, and they'll feel appreciated and more committed to their role. Now, did somebody say January Christmas party?

Not sure where to start with feedback?

[Download our free feedback form](#)

Happy teams mean more motivated staff who are less likely to leave.

Download our Handbook to Happiness to see how you can create happy hospitality teams, all year round.

[Get the handbook](#)

