

Certificate



Certificate number: 2018-020

Certified by EY CertifyPoint since: December 3, 2018

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015/A1:2020, the Information Security Management System as defined and implemented by

Xero Limited*

located in Wellington, New Zealand is compliant with the requirements as stated in the standard:

ISO/IEC 27001:2022

Issue date of certificate: November 22, 2024 Expiration date of certificate: December 2, 2027 Last certification cycle expiration date: December 2, 2024

EY CertifyPoint will, according to the certification agreement dated September 28, 2023, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

*The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate, with regard to the specific requirements for information security as stated in the Statement of Applicability, Version 3.1, dated 21 June 2024.

Jatin Sehgal

J. Sehgal | Director, EY CertifyPoint

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Xero Limited

Scope for certificate 2018-020

The scope of this ISO/IEC 27001:2022 certification is as follows:

The scope of the Information Security Management System covers select locations, functions and teams within Xero for the relevant network, infrastructure, application operations and support activities.

The cloud-based services and products covered in the ISMS scope include: Xero Business Platform, Xero Partner Products, Hubdoc, Developer API Platform and Mobile applications.

Xero's platform and data supported by the following functions and teams: Workplace Experience, Customer Experience, People Experience, Global Comms, Legal, Platform Technology, Data, Product Teams, Engineering Delivery, Architecture and Integration, Delivery and Operations, Platform, Reliability and Security.

The Information Security Management System is centrally managed out of 19-23 Taranaki Street, Te Aro, Wellington, New Zealand. The scope mentioned above applies to the following locations:

New Zealand:

- Auckland: Te Ara Turoa, 96 St. Georges Bay Road, Parnell, 1052
- Hawke's Bay: 2 Bridge Street, Ahuriri Napier, 4110
- Wellington: 19-23 Taranaki Street, Te Aro, 6011

Australia:

Melbourne: 260 Burwood Road, Hawthorn, Melbourne, VIC 3122

Canada:

Toronto: 250 University Avenue, Suite 400, ON M5H 3E5

United States:

- Denver: 1615 Platte Street, Suite 400, CO 80202
- New York: 45 West 45th Street, 8th Floor, NY 10036

United Kingdom:

- Milton Keynes: 100 Avebury Boulevard Milton Keynes Bucks MK9 1FH
- Manchester: 13th Floor, Landmark, St Peter's Square, 1 Oxford Street, Manchester M1 4PB

The Information Security Management System mentioned in the above scope is restricted as defined in "Scope of the ISMS" version 3.1, dated August 21, 2024.

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