



Practice Manager v3.0 and v3.1 API changes

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Overview

We'll be removing Leads, Prospects, Suppliers, Purchase Orders, feeSmart, RSS feeds and iCalendar from Xero Practice Manager (XPM) early 2025. These low usage features were originally intended for small business project management and will not be a core part of our functionality in XPM for accountants bookkeepers going forward.

Rest assured, we are still committed to enhancing and expanding our APIs and we look forward to sharing more of our work in this space in the near future.

Removing Leads, Prospects, Suppliers, Purchase Orders from XPM will cause a breaking change when using the Xero Practice Manager API v3.0 and v3.1. It will affect our shared customers using your app if they call on the endpoints detailed below:

- Leads, Purchase Order and Suppliers APIs will be removed and all endpoints will consistently return 404.
- Clients, Costs, Custom fields, Jobs, Quotes and Staff APIs will have a series of fields no longer included in the response

Change Timeline

The sunset timeline is split into two phases:

- 25 September 2024 - features will be removed from Xero Practice Manager UI
- Early 2025 - corresponding Practice Manager API v3.0 and v3.1 endpoints and fields will be disabled

We recommend reviewing and updating your applications or systems that may rely on any of these endpoints to minimise any disruptions this may cause. Taking proactive action will help ensure continued functionality and compatibility with our services.

API v3.0

Sunset APIs

Leads

This API will be removed (all endpoints will consistently return 404).

API Endpoint	Changes
GET current /practicemanager/3.0/lead.api/current	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
GET get/[id] /practicemanager/3.0/lead.api/get/[id]	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
GET list /practicemanager/3.0/lead.api/list	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
POST add /practicemanager/3.0/lead.api/add	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
GET categories /practicemanager/3.0/lead.api/categories	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)

Purchase Orders

This API will be removed (all endpoints will consistently return 404).

API Endpoint	Changes
GET current /practicemanager/3.0/purchaseorder.api/current	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
GET get/[order number] /practicemanager/3.0/purchaseorder.api/get/[order number]	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
GET draft /practicemanager/3.0/purchaseorder.api/draft	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)

GET list /practicemanager/3.0/purchaseorder.ap i/list	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
GET job/[job number] /practicemanager/3.0/purchaseorder.ap i/job/[job number]	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
POST add /practicemanager/3.0/purchaseorder.ap i/add	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
POST add draft /practicemanager/3.0/purchaseorder.ap i/adddraft	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)

Suppliers

This API will be removed (all endpoints will consistently return 404).

API Endpoint	Changes
GET list /practicemanager/3.0/supplier.api/list	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
GET get/[id] /practicemanager/3.0/supplier.api/get/[id]	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
POST add /practicemanager/3.0/supplier.api/add	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
PUT update /practicemanager/3.0/supplier.api/upda te	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
PUT archive /practicemanager/3.0/supplier.api/archi ve	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
POST delete /practicemanager/3.0/supplier.api/delet e	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
GET contact/[id] /practicemanager/3.0/supplier.api/cont act/[id]	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)

PUT contact/[id] /practicemanager/3.0/supplier.api/contact/[id]	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
PUT contact /practicemanager/3.0/supplier.api/contact	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)

Impacted APIS

Clients

API Endpoint	Changes
GET list /practicemanager/3.0/client.api/list	<ul style="list-style-type: none"> <IsProspect> field will no longer be included in the response
GET search /practicemanager/3.0/client.api/search	<ul style="list-style-type: none"> <IsProspect> field will no longer be included in the response
GET get/[id] /practicemanager/3.0/client.api/get/[id]	<ul style="list-style-type: none"> <IsProspect> field will no longer be included in the response
POST add /practicemanager/3.0/client.api/add	<ul style="list-style-type: none"> <IsProspect> field will be ignored in the request (request will succeed, but <IsProspect> field value will not be saved)
PUT update /practicemanager/3.0/client.api/update	<ul style="list-style-type: none"> <IsProspect> field will be ignored in the request (request will succeed, but <IsProspect> field value will not be saved)

Costs

API Endpoint	Changes
GET list /practicemanager/3.0/cost.api/list	<ul style="list-style-type: none"> <Supplier> field will no longer be included in the response
GET get/[id] /practicemanager/3.0/cost.api/get/[id]	<ul style="list-style-type: none"> <Supplier> field will no longer be included in the response

POST add /practicemanager/3.0/cost.api/add	<ul style="list-style-type: none"> <Supplier> field will be ignored in the request (request will succeed, but <Supplier> field value will not be saved)
PUT update /practicemanager/3.0/cost.api/update	<ul style="list-style-type: none"> <Supplier> field will be ignored in the request (request will succeed, but <Supplier> field value will not be saved)

Custom Fields

API Endpoint	Changes
GET get/[id] /practicemanager/3.0/customfield.api/get/[id]	<ul style="list-style-type: none"> <UseSupplier> field will no longer be included in the response <UseLead> field will no longer be included in the response
GET definition /practicemanager/3.0/customfield.api/definition	<ul style="list-style-type: none"> <UseSupplier> field will no longer be included in the response <UseLead> field will no longer be included in the response
GET custom field /practicemanager/3.0/supplier.api/get/[id]/customfield /practicemanager/3.0/supplier.api/contact/[id]/customfield /practicemanager/3.0/lead.api/get/[id]/customfield	The following endpoints will no longer be available (will consistently return 404): <ul style="list-style-type: none"> supplier.api/get/[id]/customfield supplier.api/contact/[id]/customfield lead.api/get/[id]/customfield
PUT custom field /practicemanager/3.0/customfield.api/update	<ul style="list-style-type: none"> <UseSupplier> field will be ignored in the request (request will succeed, but <UseSupplier> field value will not be saved) <UseLead> field will be ignored in the request (request will succeed, but <UseLead> field value will not be saved)
PUT update /practicemanager/3.0/customfield.api/update	<ul style="list-style-type: none"> <UseSupplier> field will be ignored in the request (request will succeed, but <UseSupplier> field value will not be saved) <UseLead> field will be ignored in the request (request will succeed, but <UseLead> field value will not be saved)

POST add /practicemanager/3.0/customfield.api/add	<ul style="list-style-type: none"> • <UseSupplier> field will be ignored in the request (request will succeed, but <UseSupplier> field value will not be saved) • <UseLead> field will be ignored in the request (request will succeed, but <UseLead> field value will not be saved)
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Jobs

API Endpoint	Changes
GET costs/[job number] /practicemanager/3.0/job.api/costs/[job number]	<ul style="list-style-type: none"> • <Supplier> field will no longer be included in the response
POST cost /practicemanager/3.0/job.api/cost	<ul style="list-style-type: none"> • <SupplierID> field will be ignored in the request (request will succeed, but <SupplierID> field value will not be saved)
PUT cost /practicemanager/3.0/job.api/cost	<ul style="list-style-type: none"> • <SupplierID> field will be ignored in the request (request will succeed, but <SupplierID> field value will not be saved)

Quotes

API Endpoint	Changes
GET current /practicemanager/3.0/quote.api/current	<ul style="list-style-type: none"> • <LeadID> field will no longer be included in the response
GET get/[quote number] /practicemanager/3.0/quote.api/get/[quote number]	<ul style="list-style-type: none"> • <LeadID> field will no longer be included in the response
GET draft /practicemanager/3.0/quote.api/draft	<ul style="list-style-type: none"> • <LeadID> field will no longer be included in the response
GET list /practicemanager/3.0/quote.api/list	<ul style="list-style-type: none"> • <LeadID> field will no longer be included in the response

Staff

API Endpoint	Changes
POST enable /practicemanager/3.0/staff.api/enable	<ul style="list-style-type: none"> The following fields under <Security> will be ignored in the request (request will succeed, but these field values will not be saved): <ul style="list-style-type: none"> <SupplierView> <SupplierEdit> <SupplierNew> <SupplierDelete> <PurchaseOrders> <Leads> <LeadDelete>

API v3.1

Sunset APIs

Leads

This API will be removed (all endpoints will consistently return 404).

API Endpoint	Changes
GET current /practicemanager/3.1/lead.api/current	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
GET get/[uuid] /practicemanager/3.1/lead.api/get/[uuid]	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
GET list /practicemanager/3.1/lead.api/list	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
POST add /practicemanager/3.1/lead.api/add	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
GET categories /practicemanager/3.1/lead.api/categories	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)

Purchase Orders

This API will be removed (all endpoints will consistently return 404).

API Endpoint	Changes
GET current /practicemanager/3.1/purchaseorder.ap i/current	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
GET get/[order number] /practicemanager/3.1/purchaseorder.ap i/get/[order number]	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
GET draft /practicemanager/3.1/purchaseorder.ap i/draft	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
GET list /practicemanager/3.1/purchaseorder.ap i/list	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
GET job/[job number] /practicemanager/3.1/purchaseorder.ap i/job/[job number]	
POST add /practicemanager/3.1/purchaseorder.ap i/add	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
POST add draft /practicemanager/3.1/purchaseorder.ap i/adddraft	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)

Suppliers

This API will be removed (all endpoints will consistently return 404).

API Endpoint	Changes
GET list /practicemanager/3.1/supplier.api/list	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
GET get/[uuid] /practicemanager/3.1/supplier.api/get/[uuid]	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)

POST add /practicemanager/3.1/supplier.api/add	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
PUT update /practicemanager/3.1/supplier.api/update	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
PUT archive /practicemanager/3.1/supplier.api/archive	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
POST delete /practicemanager/3.1/supplier.api/delete	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
GET contact/[uuid] /practicemanager/3.1/supplier.api/contact/[uuid]	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
PUT contact/[uuid] /practicemanager/3.1/supplier.api/contact/[uuid]	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)
POST contact/ /practicemanager/3.1/supplier.api/contact	<ul style="list-style-type: none"> This endpoint will no longer be available (will consistently return 404)

Impacted APIs

Clients

API Endpoint	Changes
GET list /practicemanager/3.1/client.api/list	<ul style="list-style-type: none"> <IsProspect> field will no longer be included in the response
GET search /practicemanager/3.1/client.api/search	<ul style="list-style-type: none"> <IsProspect> field will no longer be included in the response
GET get/[uuid] /practicemanager/3.1/client.api/get/[uuid]	<ul style="list-style-type: none"> <IsProspect> field will no longer be included in the response
POST add /practicemanager/3.1/client.api/add	<ul style="list-style-type: none"> <IsProspect> field will be ignored in the request (request will succeed, but <IsProspect> field value will not be saved)

PUT update /practicemanager/3.1/client.api/update	<ul style="list-style-type: none"> • <IsProspect> field will be ignored in the request (request will succeed, but <IsProspect> field value will not be saved)
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Costs

API Endpoint	Changes
GET list /practicemanager/3.1/cost.api/list	<ul style="list-style-type: none"> • <Supplier> field will no longer be included in the response
GET get/[uuid] /practicemanager/3.1/cost.api/get/[uuid]	<ul style="list-style-type: none"> • <Supplier> field will no longer be included in the response
POST add /practicemanager/3.1/cost.api/add	<ul style="list-style-type: none"> • <SupplierUUID> field will be ignored in the request (request will succeed, but <Supplier> field value will not be saved)
PUT update /practicemanager/3.1/cost.api/update	<ul style="list-style-type: none"> • <SupplierUUID> field will be ignored in the request (request will succeed, but <Supplier> field value will not be saved)

Custom Fields

API Endpoint	Changes
GET get/[uuid] /practicemanager/3.1/customfield.api/get/[uuid]	<ul style="list-style-type: none"> • <UseSupplier> field will no longer be included in the response • <UseLead> field will no longer be included in the response
GET definition /practicemanager/3.1/customfield.api/definition	<ul style="list-style-type: none"> • <UseSupplier> field will no longer be included in the response • <UseLead> field will no longer be included in the response
GET custom field /practicemanager/3.1/supplier.api/get/[uuid]/customfield /practicemanager/3.1/supplier.api/contact/[uuid]/customfield /practicemanager/3.1/lead.api/get/[uuid]/customfield	The following endpoints will no longer be available (will consistently return 404): <ul style="list-style-type: none"> • supplier.api/get/[uuid]/customfield • supplier.api/contact/[uuid]/customfield • lead.api/get/[uuid]/customfield

<p>PUT custom field /practicemanager/3.1/supplier.api/update/[uuid]/customfield</p> <p>/practicemanager/3.1/supplier.api/contact/[uuid]/customfield</p> <p>/practicemanager/3.1/lead.api/update/[uuid]/customfield</p>	<p>The following endpoints will no longer be available (will consistently return 404):</p> <ul style="list-style-type: none"> supplier.api/update/[uuid]/customfield supplier.api/contact/[uuid]/customfield lead.api/update/[uuid]/customfield
<p>PUT update /practicemanager/3.1/customfield.api/update</p>	<ul style="list-style-type: none"> <UseSupplier> field will be ignored in the request (request will succeed, but <UseSupplier> field value will not be saved) <UseLead> field will be ignored in the request (request will succeed, but <UseLead> field value will not be saved)
<p>POST add /practicemanager/3.1/customfield.api/add</p>	<ul style="list-style-type: none"> <UseSupplier> field will be ignored in the request (request will succeed, but <UseSupplier> field value will not be saved) <UseLead> field will be ignored in the request (request will succeed, but <UseLead> field value will not be saved)

Jobs

API Endpoint	Changes
<p>GET costs/[job number] /practicemanager/3.1/job.api/costs/[job number]</p>	<ul style="list-style-type: none"> <Supplier> field will no longer be included in the response
<p>POST cost /practicemanager/3.1/job.api/cost</p>	<ul style="list-style-type: none"> <SupplierUUID> field will be ignored in the request (request will succeed, but <SupplierUUID> field value will not be saved)
<p>PUT cost /practicemanager/3.1/job.api/cost</p>	<ul style="list-style-type: none"> <SupplierUUID> field will be ignored in the request (request will succeed, but <SupplierUUID> field value will not be saved)

Quotes

API Endpoint	Changes
GET current /practicemanager/3.1/quote.api/current	<ul style="list-style-type: none"> • <LeadUUID> field will no longer be included in the response
GET get/[quote number] /practicemanager/3.1/quote.api/get/[quote number]	<ul style="list-style-type: none"> • <LeadUUID> field will no longer be included in the response
GET draft /practicemanager/3.1/quote.api/draft	<ul style="list-style-type: none"> • <LeadUUID> field will no longer be included in the response
GET list /practicemanager/3.1/quote.api/list	<ul style="list-style-type: none"> • <LeadUUID> field will no longer be included in the response

Staff

API Endpoint	Changes
POST enable /practicemanager/3.1/staff.api/enable	<ul style="list-style-type: none"> • The following fields under <Security> will be ignored in the request(request will succeed, but these field values will not be saved): <ul style="list-style-type: none"> ○ <SupplierView> ○ <SupplierEdit> ○ <SupplierNew> ○ <SupplierDelete> ○ <PurchaseOrders> ○ <Leads> ○ <LeadDelete>

Change log

Date	Changes	Author
12 July 2024	Document created	Andrey Shchekin
15 July 2024	Update to sunset timeline and formatting	Andreea Balaianu
1 Nov 2024	Update to sunset timeline	Andreea Balaianu