



XEROCON BRISBANE 2025

REGISTRATION TERMS AND CONDITIONS 2025

What does my Xerocon registration include?

Xero Australia Pty Ltd (“**Xero**”) is excited to welcome you to Xerocon Brisbane 2025. Your Xerocon Brisbane 2025 registration includes entry for one person to both days of Xerocon Brisbane 2025 to take place on 3-4 September 2025, valued at a full price of \$1,050 AUD (including GST). It does not include entry into the Xerocon 2025 Wrap Party to take place on 4 September (“**Wrap Party**”) - tickets for that event must be purchased separately valued at a full price of \$100 AUD (including GST). If you choose not to attend one of the included events that make up the Event (as defined below), no refund or discount will be offered. All tickets will be charged in Australian dollars. Tickets are non-transferable and can only be used by one person across both days.

TERMS AND CONDITIONS

Part A - General

1. These terms and conditions will apply to all delegates for Xerocon Brisbane 2025 including attendees of the Xerocon Wrap Party 2025 (collectively, the “**Event**”). By registering for and/or attending the Event, you are agreeing to these terms and conditions. If you are registering on behalf of other people, you confirm that you have their permission to do so and that you have consent from them to disclose their personal information (eg name and contact information) to us, for the purposes of processing their registration, contacting them about the Event, and for any other purpose set out in Part C or Xero’s privacy notice which can be found [here](#).
2. Xero reserves the right to reject or accept your registration at any time in its absolute discretion. If your registration is rejected by Xero, your sole remedy shall be a refund of your pre-paid registration fee, if any.
3. You agree to comply with all instructions issued by Xero or venue management in relation to the Event.
4. All delegates acknowledge that the material presented at the Event is subject to intellectual property rights and cannot be re-used in whole or part without the prior express written permission of Xero and/or its licensors. All delegates also acknowledge that the material exhibited at the Event by exhibitors may be subject to intellectual property rights and cannot be re-used in whole or part without the prior express written permission of the exhibitor.



5. Xero reserves the right to prohibit you from photographing, recording or transmitting audio or visual material at the Event, or request that any such material is not published or removed from any publication.
6. Subject to Part B below, Xero reserves the right at any time to change the format (including, but not limited to, changing it from an in-person event to a virtual or hybrid in-person/virtual event), participants, content, location, date and timing or any other aspect of the Event, in each case without liability.
7. To the extent permitted by applicable law, all guarantees, representations, conditions and warranties of any nature in connection with the Event are expressly excluded. However nothing in these terms seek to limit, exclude or modify your statutory rights.
8. To the maximum extent permitted by applicable law, Xero, its employees, agents and contractors will not be liable for personal injury or death, property damage, theft, or any other loss (including but not limited to, liability for negligence, breach of these terms and conditions, or any other agreement), damage, cost or expense (including, but not limited to, loss of profits, business interruption, loss of information, indirect, special, punitive or consequential loss or damage) arising out of or in connection with the Event. This includes, but is not limited to, losses or costs (including rebooking costs relating to travel and accommodation) should the Event be changed, postponed or cancelled.
9. You must comply with any health and safety policies and directions that Xero may communicate to you before or during the Event, including any that relate to COVID-19.
10. You must comply with all applicable laws, codes, rules, regulations, ordinances and orders of governmental authorities, including in connection with COVID-19.
11. In order to ensure the health and wellbeing of the Event attendees and staff, we may require delegates to provide evidence of any epidemic or pandemic vaccination status before attending the Event. For example we may require delegates to show us the relevant vaccination certificates, including proof of up to date boosters, or proof of a recent negative test for the relevant epidemic or pandemic. We will endeavour to give delegates enough notice before the Event if we introduce this requirement. If any government authority requires us to see proof of vaccination status before attending the Event, we will also do our best to let delegates know about this in advance. We may restrict access to the Event if we consider that there is an epidemic or pandemic health and safety risk, either to delegates or to other attendees and staff of the Event.
12. We may restrict access to the Event if we consider that there is a health and safety risk, either to you or to other attendees and staff of the Event.

Part B - Cancellation



1. Please advise Xero by email on xerocon.brisbane@xero.com if you are not able to attend the Event. Other than as otherwise set out in this Part B, the following refund arrangements will apply.

- If you notify Xero at least 10 business days prior to the Event, a full refund of your ticket price will be made.

2. If you reside outside Australia and plan to travel from overseas for the Event but are unable to attend the Event because of travel restrictions imposed by either the Australian government or governments in New Zealand or Asia, then you will be entitled to a full refund of your ticket price, so long as you email your cancellation request and reasonable evidence of the reason for your cancellation (relating to government restrictions), no later than five days from the date of the Event. Emails must be sent to xerocon.brisbane@xero.com.

3. Xero will not be liable for any losses, costs or damages associated with postponement, changes or cancellation of the Event (including, but not limited to, registration fees) where such postponement, change or cancellation is due to causes beyond Xero's reasonable control (including, but not limited to, natural disaster, act of terrorism, COVID-19 or other epidemic/pandemic outbreak or any associated governmental or other applicable restriction, rule, order or the like, riot, strike or industrial dispute) ("**Force Majeure**").

4. If Xero cancels or changes the date or location of the Event, for a reason other than Force Majeure, and such change(s) result in you no longer being able to attend the Event, Xero will offer a full refund of pre-paid Event registration fees as your sole remedy.

5. Under Part A or Part B any refunds will be made via the original payment method used and to the party who originally paid the registration fee to Xero and will be less a \$50 administration fee and any applicable currency conversion fees.

6. Except as expressly stated in these terms, and except as otherwise required under applicable law, any and all amounts paid by, or on behalf of, Event delegates to Xero or any of its affiliates in connection with the Event are non-refundable.

Part C - Data privacy

1. Xero respects your privacy. Xero's privacy notice can be found [here](#) ("**Privacy Policy**"). By registering for and/or attending the Event, you agree to the Privacy Policy.

2. You should read the Privacy Policy as it sets out how we use the personal information we collect from you.

3. In addition, you give Xero and its affiliates permission, and acknowledge you have authority to give permission on behalf of your business, to publish your name and business name in the



attendee list found in the official Event mobile application, which will be made available to all other Event delegates, exhibitors and other companies that may be represented at the Event. You will have the option to make other personal information available on the official Event mobile application should you wish.

4. You will be provided with a smart badge (“**Badge**”) for your use at the Event. The Badge contains technology allowing you to scan the Badge to easily exchange electronic business cards and provide your details to Xero representatives, exhibitors and other companies that may be represented at the Event. You acknowledge and agree that any information you transmit to exhibitors or other companies during the Event by way of using the Badge is at your own risk and Xero makes no representations or warranties about how those third parties may retain, use or disseminate your information. We may also scan the Badge and store your information in our internal systems for Event management and Event engagement and activity tracking purposes (e.g. analysing what breakout sessions were attended). If your Badge is misplaced or lost, you must promptly advise the Event information counter so it can be deactivated. After the Event, it is safe to dispose of your Badge as you wish, as it will no longer work.

6. By attending the Event, you acknowledge and agree (including on behalf of any entity you are authorised to do so) that there will be interviewing, filming, sound recording and photography at the Event. You give Xero and its affiliates unrestricted permission and irrevocable consent to interview, photograph and film you, and to record your voice or written or oral presentations, and store and use your picture, name and business name, photograph and other reproductions of your physical likeness and sound (including as edited by or on behalf of Xero) for any lawful purpose by or on behalf of Xero and its affiliates in perpetuity without payment to the extent permitted by applicable law. To the extent permitted by applicable law, you hereby release Xero, its successors, assigns and licensees from and against any and all claims, liabilities, losses, demands, actions, causes of action, costs and expenses whatsoever, at law or in equity, known or unknown, anticipated or unanticipated, which you may, or shall hereafter have arising out of Xero’s use as herein provided and/or use by any third-party with or without Xero’s consent.

7. By attending the Event, you acknowledge and agree that some activities and activations at the Event may involve the use of artificial intelligence technology. This may include, but is not limited to, data analysis, interactive sessions, personalised content recommendations, and other AI-driven functionalities. Please be aware that any artificial intelligence-related technology is intended to enhance the Event experience and Xero is committed to ensuring these technologies are used responsibly and ethically. Any information you transmit to exhibitors or other third parties during the Event involving the use of artificial intelligence technology is at your own risk and Xero makes no representations or warranties about how those third parties may retain, use or disseminate your information.

Part D - Payments provider



All payments and refunds for the Event will be processed by Stripe. By registering for the Event, you acknowledge and accept Stripe's [Terms of Use](#).

Part E - Wrap party

1. The Wrap Party will be held at CloudLand in Brisbane ("**Wrap Party Venue**") on 4 September 2025 until approximately 10pm (or as otherwise advertised) after which the Wrap Party Venue will be open to the public.
2. Attendees of the Wrap Party must be at least 18 years old and must carry, and provide if requested by the Wrap Party Venue management, a government issued photo ID. The following forms of ID are acceptable forms of ID in licensed venues in Queensland:
 - a. an Australian photo ID card;
 - b. an Australian driver license or learner permit, including a Queensland digital licence;
 - c. a foreign drivers licence;
 - d. a passport from any country;
 - e. A recognised proof of age card.
3. Xero aims to provide a safe and controlled environment but Xero does not assume any liability for incidents, accidents, or other issues arising at the Wrap Party.
4. Attendees of the Wrap Party are responsible for their own personal belongings and safety during and after the Wrap Party. Xero will not be liable for lost, stolen, or damaged items once the Wrap Party concludes.
5. Xero strongly encourages attendees to exit the Wrap Party Venue promptly when the Wrap Party ends if attendees do not wish to participate in the Wrap Party Venue's general opening hours.